## WELCOME

Guarding your business against employee fraud.

#### WEST SUBURBAN BANK

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## How many of you have been defrauded by employees?

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# How do employees commit fraud?

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## **Employee Fraud**

- Stealing money or merchandise
- Taking kickbacks or bribes from suppliers or customers
- Falsifying internal reports
- Falsifying time and attendance records
- Cheating on expense accounts
- Stealing company trade secrets
- Taking home office supplies, postage, etc.

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## Employee Fraud, cont.

- Giving friends unauthorized discounts on merchandise or services
- Using company computers or other equipment without permission
- Claiming workers compensation for an injury that did not occur
- Filing false government returns
- Withholding information from management, auditors, investors, creditors, etc.

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## Four Elements of Employee Fraud

- The activity is hidden from management
- It violates the employee's duty of trust to the employer
- It is committed for the purpose of direct of indirect financial gain
- The employing organization loses assets, revenues, or resources.

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**Three Requirements to Commit Fraud:** 

Motive
Rationalization
Opportunity

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### **Possible Motives for Fraud:**

- Need the money
  - -Lifestyle needs / pressures
  - Health issues
  - -Retirement
  - Illicit activities
- Can't admit to failure or afraid of its consequences
- It's fun !!

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## What can you do to manage your employee's motivation to commit fraud?

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## **Possible Rationalizations for Fraud:**

- I am only borrowing it, I will pay it back
- It isn't that much, the company won't miss it
- I am doing this to protect the jobs of others
- Everybody does it
- I am entitled, they owe me
- I deserve it, others have it
- I'll stop once I have enough
- My problems outweigh the risk of getting caught

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What can you do to manage your employee's rationalizations towards committing fraud?

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## **Opportunities to Commit Fraud:**

- Poorly designed controls
- Poorly enforced controls
- Lax or inefficient management
- Nature of the business (cash transactions, large number of transactions, compensation system, decentralized, etc.)

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Of the three requirements to commit fraud, motivation and rationalization are moderately controllable by you. Opportunity is very significantly controlled by YOU.

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## Warning Signs of Fraud:

- Accounting irregularities
- Employees who routinely break rules or cut corners
- Employees living beyond their means
- Employees who are too dedicated
- You don't have as much cash / inventory / other resource as you expected to

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## How to Minimize Employee Fraud:

- Set a company-wide culture of honesty and respect, and you are much more likely to be treated in kind.
- Trust, but verify
- Pay attention to details and do not be careless. Most frauds start out small and build over time. Little things matter.
- Prevention is better than detection, but don't ignore detective practices also

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What Makes Entrepreneurs Particularly Prone to Being Defrauded:

- Optimistic
- High-energy, always on the go
- Focus on what they want to, avoid things they don't like (such as accounting)
- Tend to use non-financial metrics to monitor the business
- Tend to ignore short-term problems in favor of longer-term rewards

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## **Questions**?

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Testimonial



## Thank you.

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